

CLIENT SATISFACTION SURVEY

Please take a moment to complete this brief survey. Your answers and comments will help us improve our services in the future.

Goal	Strongly Agree	Agree	Disagree	Strongly Disagree
I felt safe at the Family Justice Center.				
I was treated with courtesy, dignity and respect.				
The facility was inviting, clean and accessible.				
My wait was comfortable and less than 30 minutes.				
The services I received helped me make decisions about my next step.				

Were you able to access all need services at one time? Circle one: Yes No If no, what other services would have been helpful?

Would you return to the Family Justice Center for services? Circle one: Yes No If no, why not?

What did you like best about the Family Justice Center?

Please explain how services did/did not help you with decisions about the next step.

What would you change/improve about the Family Justice Center for future clients?