

Starting a Family Justice Center

Natalia Aguirre and Michael Burke

It's easy to join our mailing list!

Just send your email address by
text message:

Text
hopegiver
To **22828** to get
started.

Message and data rates may apply.



Post your photos!

- #FJCConference
- #HopeRisingScience
- #Hopegiver
- #LastWarningShot
- #HopeRising



Accreditation

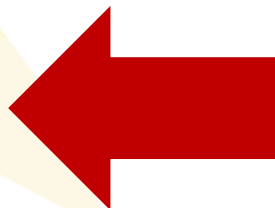
The Alliance is offering:

- **California** Minimum Continuing Legal Education (**MCLE**) credits for attorneys
 - Professionals practice outside of California should check with their state bar/board to determine credit jurisdiction
- Continued Education Credits (**CEs**) for MFTs, LCSWs
- Continuing Education Credits (**CNEs**) for Nurses

All Accreditations are \$50

Please see the registration table if you would like to add this

Our Programs:



Alliance for HOPE International



Casey Gwinn



Gael Strack



Yesenia Aceves



William Ackerman



Melissa Aguiar



Natalia Aquire



Jackie Anderson



Chelsea Armstrong



Chan Hellman Ph.D.
Lead Researcher



Bill Smock, MD.
Medical Director



Yvette Beltran



Alison Bildsoe



Michael Burke



Arturo Bustos



Alek Gastelum



Karly Gersberg



John Hamilton



Gloria Kyallo



Trish Middleton



Cami Morrill



Raeanne
Passantino



Alexa Peterson



Madison Ryan



Rylie Shore



Brynne Spain



Amy Stobbe



Dalia Zarate

Overview

- Is there a need for a FJC? – Build your Case
 - Polyvictimization
 - Case Study – Shasta County
- What is a Family Justice Center or Multi-Agency Model?
- Is your community ready?
- What can you do to get ready?
- What are the key steps?
- How can the Alliance help?
- Resources
- Questions



**We want to know a little more
about you?**

How many of you are:

1. Advocates
2. Law Enforcement
3. Mental Health Professionals
4. Attorneys
5. Medical
6. Other



We are all Plot Disruptors



Rachel Louise Snyder

WHAT IS POLYVICTIMIZATION

Future Victimizations

Of the children the researchers categorized as polyvictims, **55% were still polyvictims** in one of the next two studies.

This suggests that many youth find it hard to escape polyvictimization.





1. Create a Case for Support

Mike Burke



A Case Study of Shasta County California

Could we have a problem?

Know your community!

Be able to speak with authority.

We have a problem

Shasta County Case Study





“Redding ranked 5th U.S. cities
where violent crime is soaring

-Time Magazine - 2014

“Redding 5th Most Dangerous
Place in America For Women”

-Forbes Magazine - 2012

What is the Local Need?

- More than 200 calls for service to law enforcement each month related to family violence
 - Nationally, **only 25% report**
 - Total Reports 2012: **1,734**
- Sexual Violence reporting is **60% higher** than the state average
- Elder abuse reporting is **50% higher** than the state average
- Child abuse reporting is **50% higher** than the state average

In the Headlines



This is a Community Issue

- It is not “Those People”
- Domestic Violence, Sexual Assault, Child Abuse, Elder Abuse & Human Trafficking affects everyone and every community
- How does it affect me?

Cost of a Single Domestic Violence Murder in Shasta County

RanDal Leigh Hallenbeck Wert

MemorialPhotosFlowersShareEdit

Birth: unknown
Death: Aug. 15, 2010
Bella Vista (Shasta County)
Shasta County
California, USA

RanDal Wert, 24 years old, passed away August 15, 2010 at her home.


RanDal was a wonderful daughter, mother and friend to many.
RanDal worked as a shift manager at Carl's Jr. on Court St and Eureka Way.
She will be missed deeply, loved and in our hearts forever.

RanDal is survived by 2 children, daughter Kaylee and son Koltyn, mother Karen Hallenbeck, father John R. Wert and stepmother Julie Wert of Michigan, 2 brothers Kyle and Kevin of Redding, CA, stepsister Kechia and stepbrother Clifford both of Michigan.

She was a victim of domestic violence.

Burial:
Unknown


Created by: [Anonymous](#)
Record added: Aug 23, 2010



Added by: [Nylalola](#)

[Add a photo for this person](#)[Request A Photo](#)

Photos may be scaled.
Click on image for full size.



- [Ruth](#)
Added: Dec. 15, 2010

Cost of a Single Domestic Violence Murder in Shasta County in 2012

Services

Ambulance/EMT, Police, Fire, Hospital
California Department of Justice
Shasta County Coroner, Superior Court,
District Attorneys Office, Public Defender,
Sheriff Office, Probation
Crimes Victims Assistance Center
Shasta County Children & Family Service
Prior History of Domestic Violence
Shasta Women's Refuge
State Victims Compensation
California Department of Corrections
& Rehabilitation 30Yrs
CDCR-Parole Monitoring 10Yrs.

TOTAL



Ty Rone Pitts

Cost

\$ 7,950

\$ 3,100

\$83,994

\$677

\$48,225

\$2,000

\$2,484

\$11,400

\$1,490,000

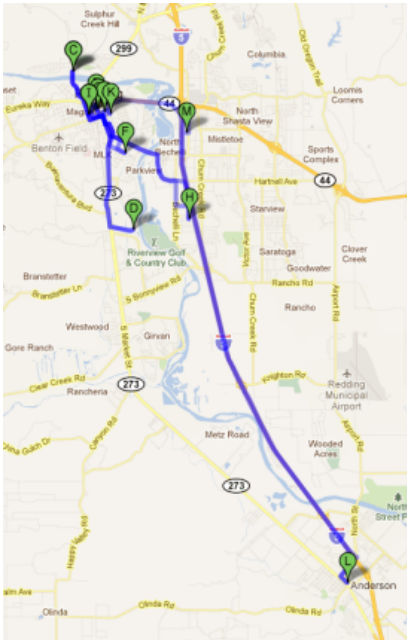
\$80,000

\$1,649,830



2. Document Your Process

The OLD System...



Imagine being abused by the love of your life.

Imagine being hurt physically and emotionally by your mom, your dad, or your sibling.

Imagine your children taking advantage of you, stealing from you, and neglecting your basic needs.

Imagine being raped or sexually assaulted by someone you know.

Now imagine trying to get help by navigating through the old system in Shasta County.

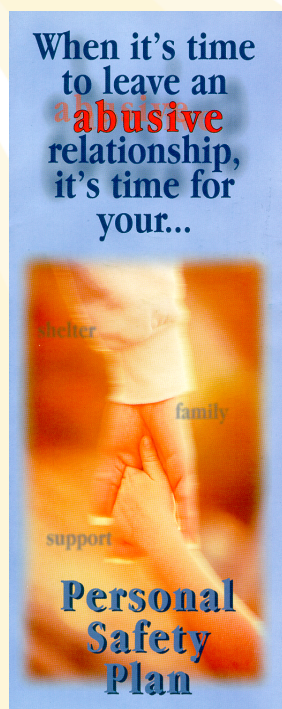
By car: 1 hr 44 mins - **By Bike:** 4 hrs 17 mins - **Walking:** 14 hrs 30 mins -
By bus: Too difficult to navigate because of bus changes and route shortages



3. Envision A Solution

San Diego, CA

It is not a brochure...



- Important Numbers and Referrals
- Checklist of what to take when you leave
- How to stay safe during an argument; at work, home & in public.
- Protective orders



It is a coordinated
community response...



It is a Family Justice Center

Natalia Aguirre

FJC is about Sharing Resources



- NOT replacing or NOT duplicating programs
- Taking existing resources, putting them together under one roof to eliminate the runaround
- Providing MORE access to services and MORE more coordinated services
- Location paid by Government
- Services provided by Partners

What is the role of community partners at a FJC?

- To keep doing what they do best
- To be fully engaged with each other
- To be the community
- To bring collaboration, coordination and integration to the next level

Start Small

Dream Big

FAMILY JUSTICE CENTERS AND MULTI-AGENCY MODELS

Advocacy

Law
Enforcement

Prosecutor
and
Civil Legal
Services

Counseling
Child
Resource
Room
Adult
Therapy

MDT
Child Abuse
and
Sexual
Assault


Social
Services
DCF
Housing
Services
Cultural and
Linguistic

Wellness
Center
Mental
Health Center
Interfaith
Counseling
Meditation

Medical
Forensic
Medical
Examination
Room
Prevention

Self
Sufficiency
Job Training
Dress for
Success
Childcare
Camping and
Mentoring

Alliance's Four Strategic Directions



Leadership

Best Practices

Guiding Principles

Accountability to Survivors

We must act based on what we know

Guiding Principles

 		 <i>Transformative</i>
	<i>Kind Hearted & Hope- Centered</i>	 <i>Empowered</i>
 <i>Offender Accountability</i>	 <i>Prevention Oriented</i>	 <i>Survivor Driven</i>

ALLIANCE for
HOPE

Guiding Principles



Transformative



Victim
Centered



Kind
Hearted &
Hope-
Centered

Empowered



Community
Engaged



**Safety
Focused**



Prevention Oriented

Survivor
Driven

Culturally Responsive

Relationship Based

Alliance for HOPE Standards

Levels of affiliation include:

1. Affiliated Multi-Agency Centers; and
2. Affiliated Family Justice Centers.

AFFILIATED MULTI-AGENCY CENTERS

To be considered an Affiliated Multi-Agency Model, applicants must:

- Have at least three different co-located service providers
- Adhere to and demonstrate the implementation of Family Justice Center Guiding Principles in service delivery
- Engage meaningfully with Alliance for HOPE International's technical assistance team
- Provide requested statistics and data to Alliance for HOPE International

Alliance for HOPE Standards

Levels of affiliation include:

1. Affiliated Multi-Agency Centers; and
2. Affiliated Family Justice Centers.

AFFILIATED FAMILY JUSTICE CENTER MODELS

To be considered an affiliated Family Justice Center, applicants must:

- Have a centralized intake process and an information sharing process with a minimum of the following, full-time, co-located partner agencies:
 - A community-based organization (at least one: DV or SA Program)
 - Law enforcement investigators/detectives
 - Specialized prosecution unit
 - Civil legal services
 - Adhere to and demonstrate the implementation of Family Justice Center Guiding Principles in service delivery
- Engage meaningfully with Alliance for HOPE's technical assistance team
- Provide requested statistics and data to Alliance for HOPE

AB 1623: Majority Leader Atkins (SB 557: Senator Kehoe)

Family Justice Centers defined:

“Multiagency, multidisciplinary service centers where public and private agencies assign staff members on a full time or part-time basis in order to provide services to victims of domestic violence, sexual assault, elder abuse or human trafficking from one location in order to **reduce the number of times victims must tell their story, reduce the number of places victims must go for help and increase access to services and support for victims and their children**”

Cross sector collaboratives are here to stay

- First independent survey was just completed by ABT funded through the National Institute of Justice
- 130+ Centers were identified
- New Centers are under development across the country and around the world
- Two independent research projects conducted in California – More to come...



4. Creating a multi-agency collaborative

Michael Burke

“Sometimes you have to wait until the stars align, then shoot for the moon”



How many brochures do you have?



What do you have in place already? Assessment Questions

- Do you have a DV Council?
- Do you have protocols?
 - Last updated?
- Do you specialized units?
- Do you have a history of working together?
 - Can you name those projects?
 - Do you like each other?

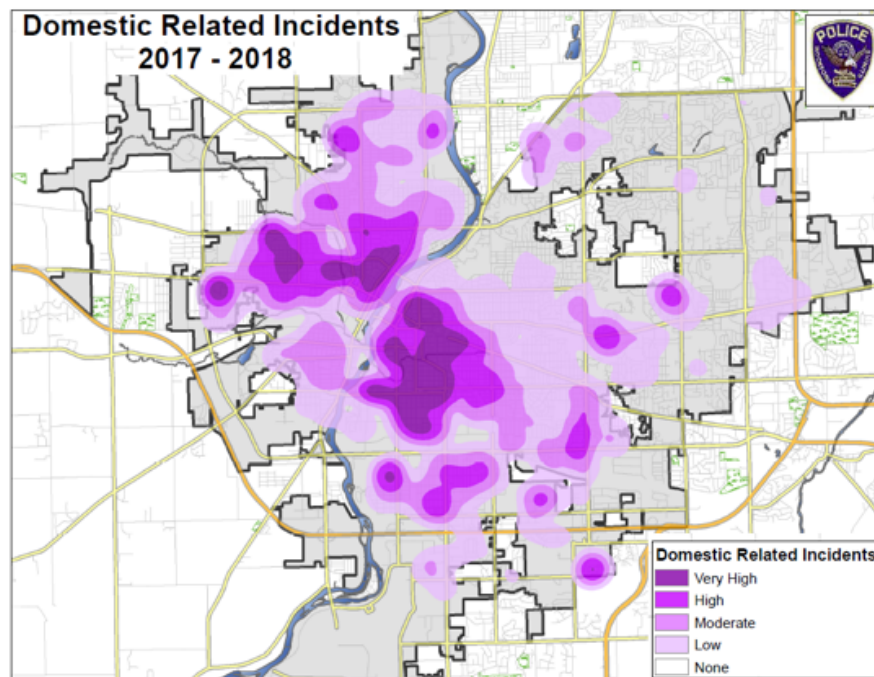
Assessment Questions

- Have you conducted focus groups with clients? Professionals?
- What will you do to pursue this vision if you don't have funding?
- Who would be your Champion(s) for FJC or MAC?
- Who would be opposed about having a FJC or MAC?



5. Identify trends and systems

Where are your current Points of Services?



Rockford, Illinois

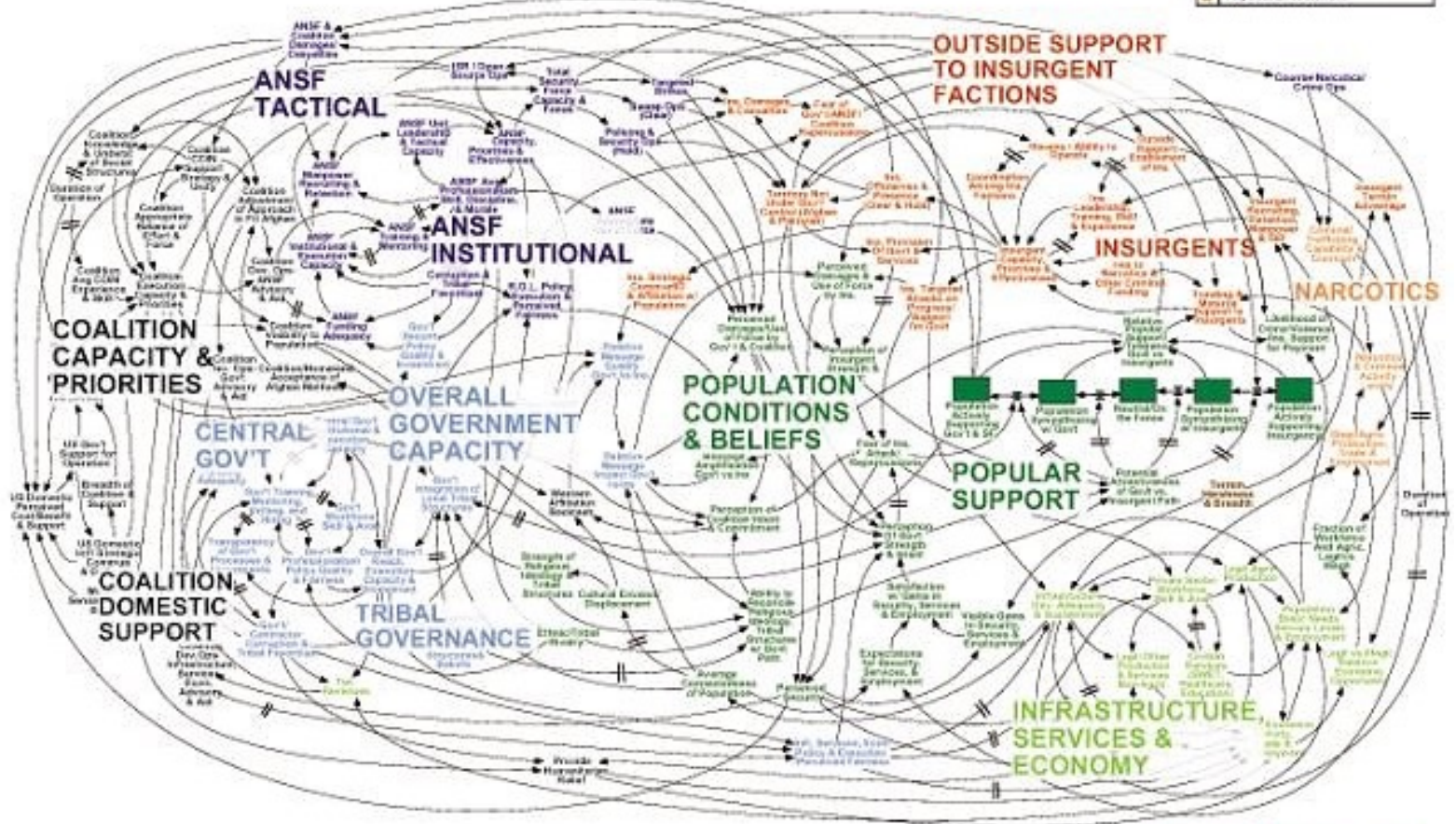
How do survivors in your community seek services?



Hässleholm – A Municipality in Sweden

Afghanistan Stability / COIN Dynamics

US War Strategy in Afghanistan



WORKING DRAFT - V3

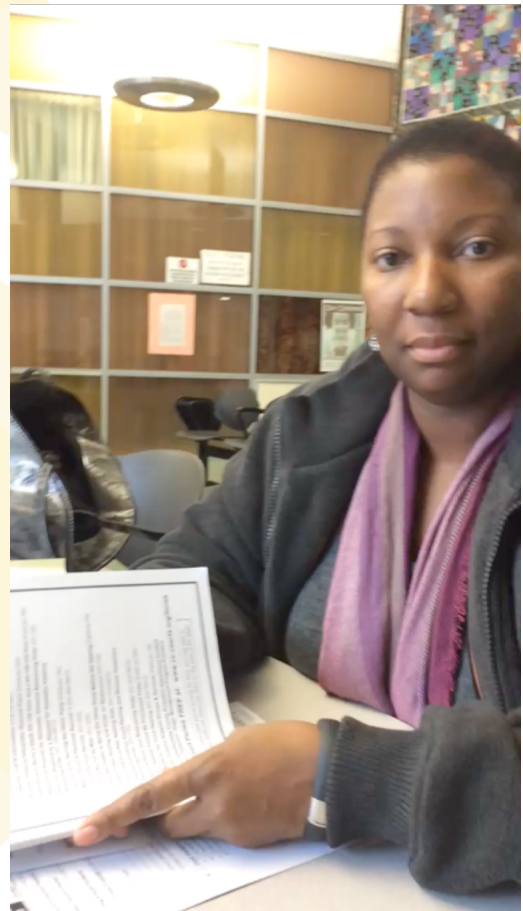
How long does it take to get there and to receive services?

- San Joaquin
 - 130 Miles
 - 3 hours by car
 - 11 hours by bus
- Concord
 - 85 miles
 - 2 hours by car
 - 6 hours by bus
- But She didn't Make it



Concord Story

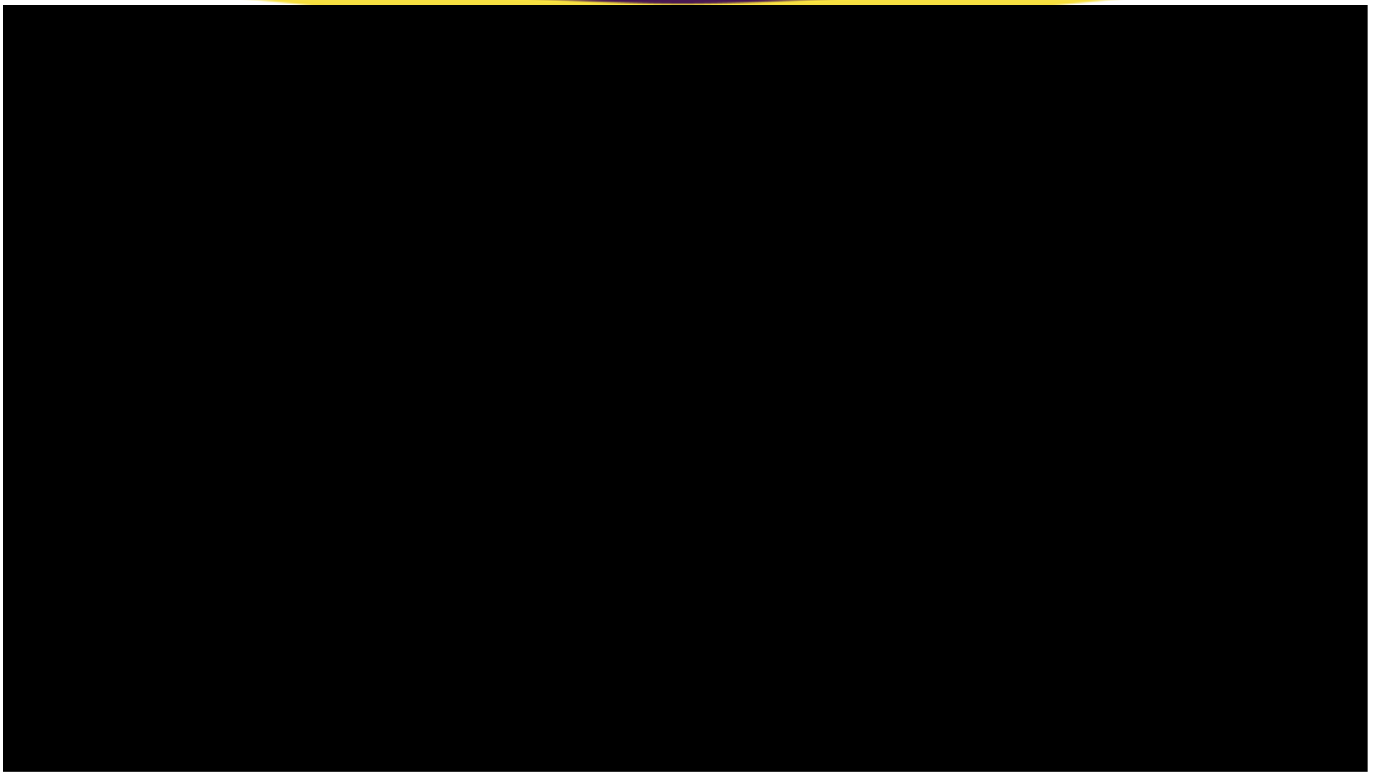
- Candace/Detective tried to seek services in Concord
- First, let's get a restraining order. It was daunting.
- Went to the wrong location.
- Missed the bus.
- Ran out of time to file the paperwork that day.
- Decided to try to get into a shelter.
- Shelter was full.
- Gave up by 3pm.
- Tired. Hungry. Cranky.



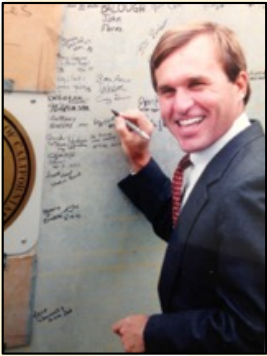


6. The Power of We

Every Movement requires ...a lone nut.



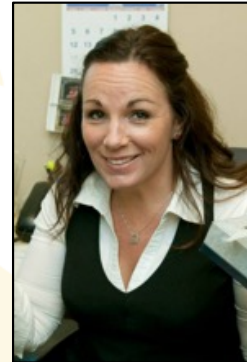
It Starts with One Dreamer



- Casey Gwinn
- San Diego



- Mary Claire Landry
- New Orleans



- Angela McClure
- Shasta County, Calif.



Judge Adrine Cleveland,
Ohio



Kim Garret
Oklahoma City



- Suzanne Schultz
- San Joaquin County, Calif.

Recruit Your Champions



- Mayor
- City Council
- Board of Supervisors
- Elected Officials
- Key Community Leaders

Recruit Your Friends



Develop a Planning Team

- Fort Worth, Texas:
 - Established a FJC Committee within their Council
- Cleveland, Ohio:
 - Established a planning Committee
- Shasta County
 - Established a planning Committee



Expand to the Core Partners

- Survivors
- DV/SA Council/Task Force
- DV Shelter
- Community Based Agencies
- HHSA
- Law Enforcement
- Prosecutors



Hold an Informational Meeting

- Invite everyone
- Share your story on why you need a multi-agency community response





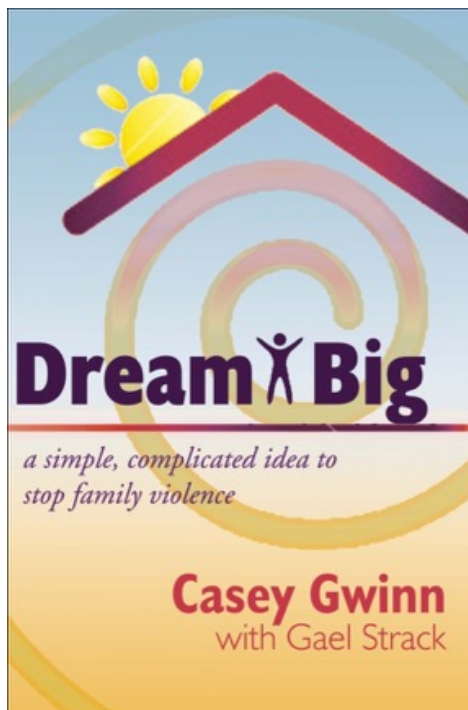
7. Your Resources and Your Homework

Natalia Aguirre

Getting Started – Homework

- Visit our website www.familyjusticecenter.org
- Attend our free webinars
- Yahoo!! You are here! 19th Annual Family Justice Center Conference
- Visit a Center (there are Centers all over CA)
- Schedule an informational phone call
- Hold an informational meeting
- Start a FJC/MAC Planning Committee
- Read our books
- **Leave us your business card!**

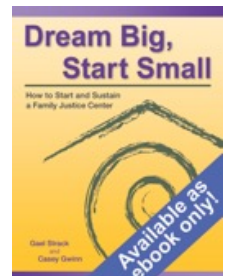
Dream Big – Why?



- 2, Knowing Where We Came From and How We Need to Evolve
- 5, Build a bridge at the Top of the Cliff (\$)
- 6, When FJCs work Well
- 7, **Leadership Matters**
- 8, Challenges in FJCs

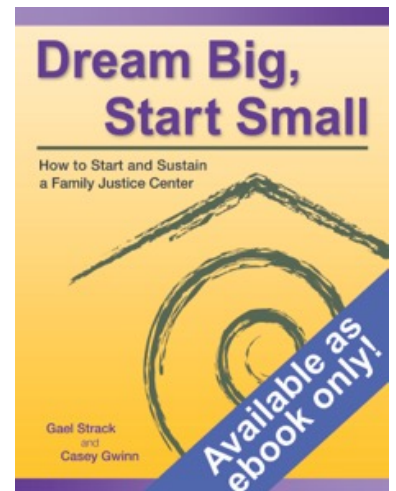
How to Start a FJC in Your Community:

- 1. Getting Buy-In
- 2. Strategic Planning
- 3. Governance and Organizational Leadership
- 4. Location
- 5. Partnerships at FJC's
- 6. Confidentiality & Information Sharing



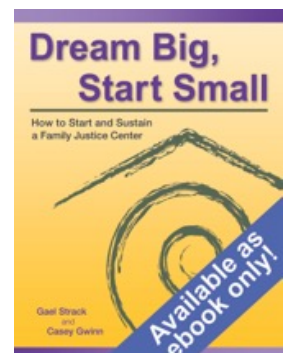
How to Start a FJC in Your Community:

- 7. Serving Victims and Their Children
- 8. Funding and Sustainability
- 9. Volunteer Power
- 10. Law Enforcement and Prosecution
- 11. Civil Legal Services
- 12. Technology
- 13. Safety & Security



How to Start a FJC in Your Community:

- 14. Grand Opening
- 15. Staffing
- 16. Public Relations
- 17. Medical, Forensic and Health Services
- 18. Opening a FJC once a week
- 19. Developing High Risk Teams
- 20. Lessons Learned



Join our Monthly Calls with Directors and Developing Sites

- Seek to create virtual learning exchanges:
 - Conduct surveys
 - Identify emerging issues
 - Follow the chapters of the manual
 - Problem solve together
 - Share community updates
 - Question and answer
 - Second Wednesday of every month 11:30 am (PST)



8. Addressing the Nay-sayers

Michael Burke and Natalia Aguirre

Confidentiality

- All Navigators, advocates and intake staff are certified (66 hr. DV/SA state training) and have privilege.
- Partners do not have access to client files unless there is a signed confidentiality release by the client (limited time frame)
- The issue of what privilege is and what it isn't is clearly explained to each and every client.

Loosing Clients

- I won't be able to reach my agency goals
- My clients won't find me in the framework of the FJC
- The community will think I am irrelevant

Competitive Funding

- I will loose money to the collaborative
- I will loose grants
- I will lose relationships and identity

Organizational Culture

- What is good for my organization is not relevant for another
- My perspective about my role in the life of a client
- How I view humor, work/life balance, respect, and how I feel valued
- ... what else do you think?



**What other fears/concerns
have you encountered?**



9. Articulating New Pathways

Michael Burke and Natalia Aguirre

Benefits of a Cross Sector Collaborative

Before – Clients who don't access shelter services, might not have a place where they have ongoing support in a safe and comfortable environment.

Now - Clients are encouraged to visit FJC/MAC often for any reason and have access to client navigators as well as advocates.

Benefits of Community Based Collaborative Model

Before - Clients travel all over town for multiple appointments. First three weeks were spent getting clients to resources.

Now - Clients are able to receive many services in one place. Shelter time is now being spent rebuilding lives.

Benefits of Community Based Collaborative Model

Before – How long is your shelter stay?
Traditionally clients and families had 30 to 60 days before having to leave the safe house.

Now - Clients and families have ongoing support after they leave the shelter through the Family Justice Center and partner agencies. Programs like VOICES and Camp HOPE America continue to engage survivors create community after the crisis.

Benefits of Community Based Collaborative Model

Before – Community based DV/SA organizations traditionally focus on intimate partner violence and sexual assault.

Now – Offering ongoing support and additional services including: legal assistance, non-intimate partner TRO's, expanded senior services, priority response from law enforcement, forensic evidence collection, services for trafficking survivors and more...



10. Using Best Practices and Your Allies

Natalia

It's All About Herding Cats:



How the Alliance provides Technical Assistance


- We are funded by OVW to provide targeted technical assistance to communities who are OVW grantees.
 - Existing FJCs
 - New FJCs funded through Improving the Criminal Justice Response Grantee
- We also work with communities to provide strategic planning, consulting, training, and targeted technical assistance through other grants or funding sources.
- Affiliation



Study Tour

Strategic Planning

Snapshot

- 
- I've never felt more supported by the DA's office before (representing shelter)
 - The project allows us to take collaboration to the next level.
 - We must remain vigilant need to keep conversation going
 - This is a safe place to have difficult conversations
 - There is a need for us to come
 - We need to listen to the needs of the victims

The Study Tour

- Two Day Process
- Study your community
- Meet the partners
- Conduct focus group
- Collect Data
- Assess your level of readiness
- Make recommendations
- Assist with buy-in
- Help everyone understand what is a FJC
- Build momentum for strategic planning



Strategic Planning

- Kick-off Reception with Community Leaders
- 2-day planning process to:
 - Create a shared vision for your Center
 - Identify blocks and barriers
 - Identify workgroups
 - Develop a roadmap for opening your Center

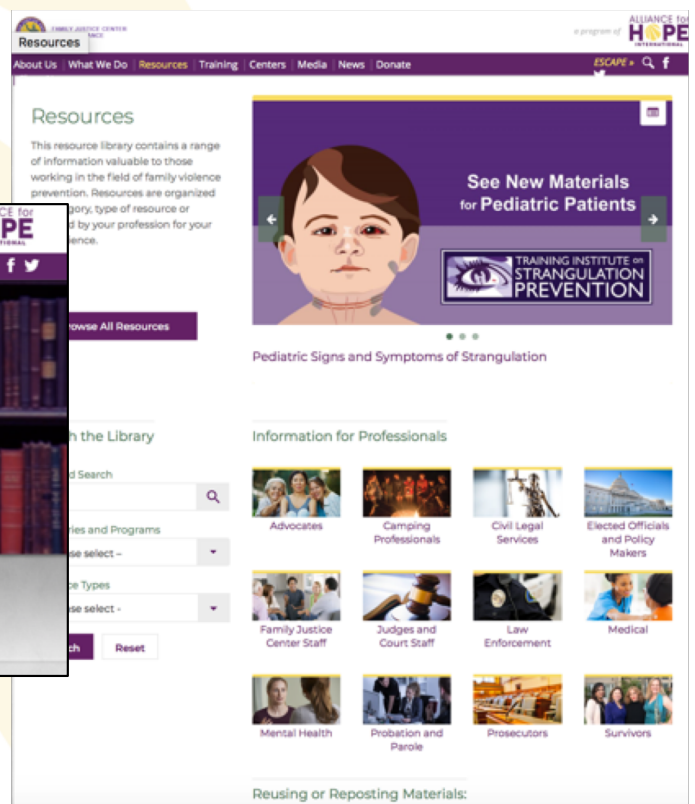
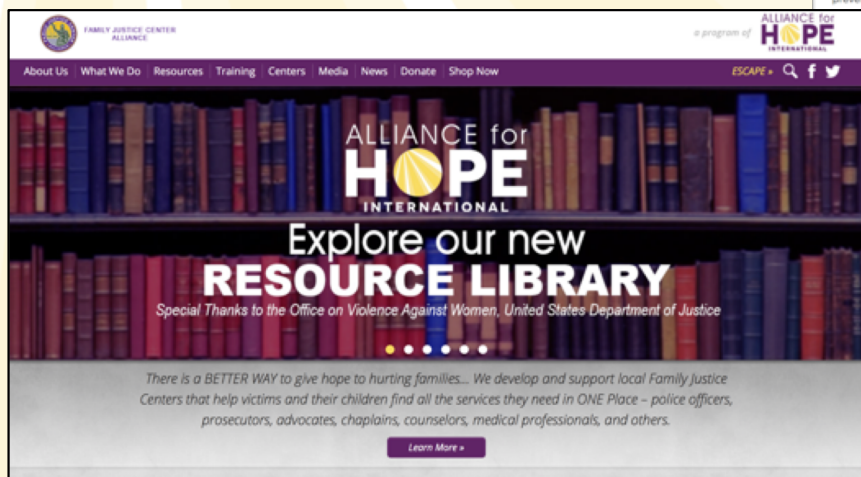


How long? It varies.

- New Orleans – 6 months
- Anaheim – 12 months



Resource Library

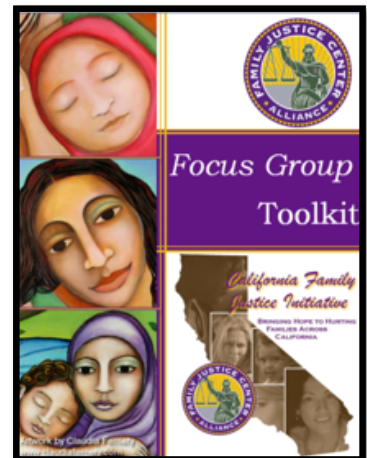
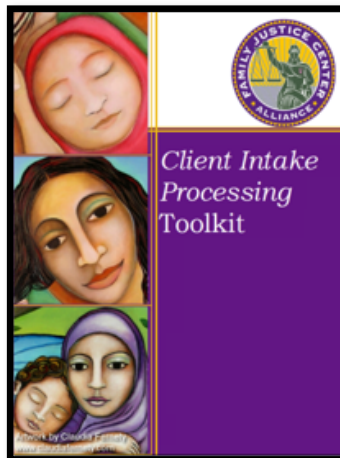
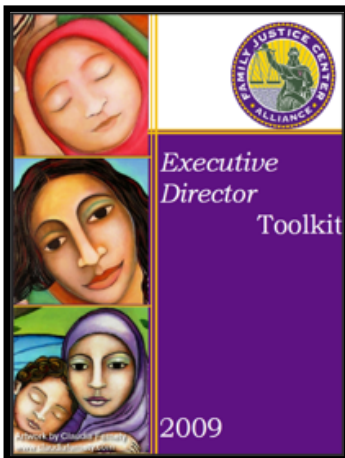


Resource Library

- Sample Business Plan
- Sample Feasibility Report
- Testimonials
- Videos
- News articles from around the world

Toolkits

- VOICES Survivor Committees
- Client Intake Process
- Focus Groups
- FJC Executive Director





11. Learning from Others

Guilford County Family Justice Center Lobby



12,000 square feet + shared spaces - FULL

San Diego FJC Lobby Today

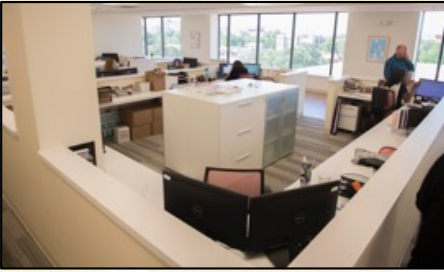


One Safe Place – Fort Worth Lobby

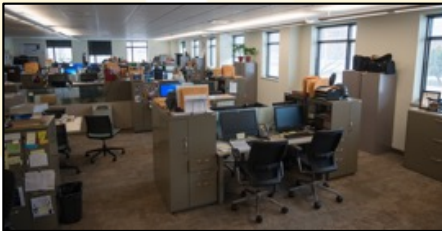


Open Floor Plans

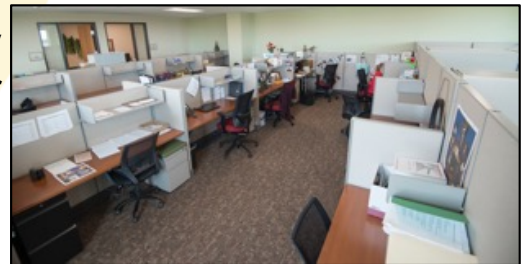
One Safe Place FJC



Sacramento Family
Justice Center



Sojourner Family
Peace Center



Palomar FJC in Oklahoma City



21,000 Square Foot
Temporary Facility



Early Palomar FJC Vision



Sojourner Family Peace Center, Milwaukee, WI



FJC, CAC and Shelter



Arts and Social Enterprise

Sitka FJC



Amman Jordan



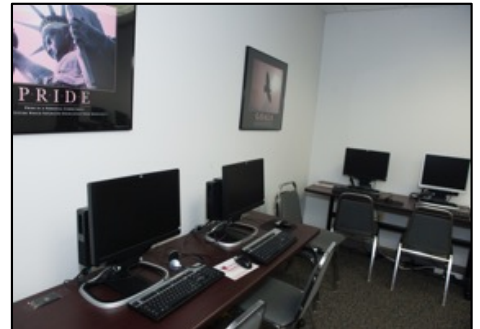
Access to Computers and Learning Centers



Alameda County FJC



San Diego FJC



New Orleans FJC

Video Conferencing with Courts

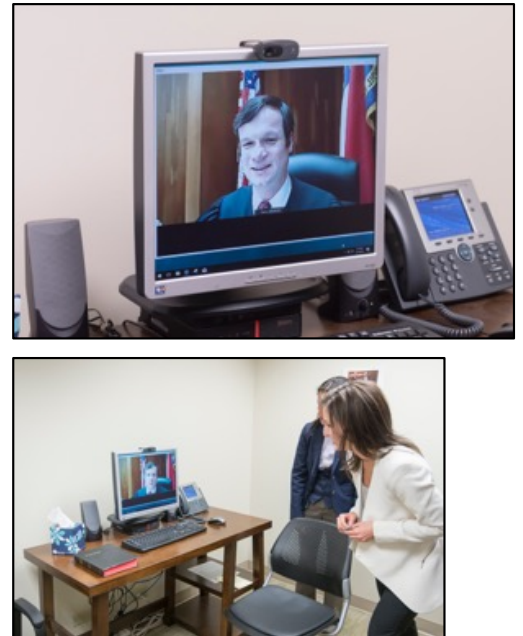
Orange County FJC (CA)



Clackamas FJC (OR)

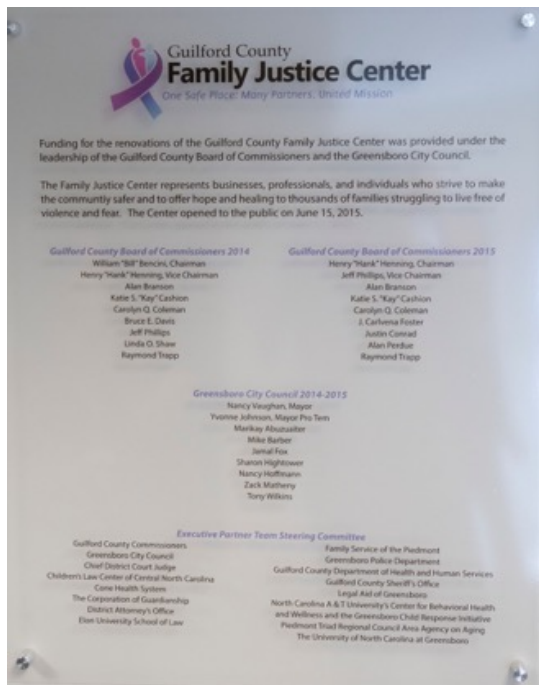


Guilford County FJC (NC)



Donor Recognition

Guilford County FJC (NC)



Duluth FJC (MN)



Donor Recognition

Buncombe FJC (NC)



Kitchens & Dining Rooms

Duluth FJC



One Safe Place, Fort Worth, Texas



Rural FJC



Kitchens

New Orleans FJC



San Diego FJC



San Diego FJC Children's Room



One Safe Place Child Care Center



The next level: Sliding Scale Child Care Center – Ages 0-5

Specialized Detectives Co-Located with Prosecutors and Advocates

