### Partnerships and Collaboration

Monthly Call with Developing and Open Centers

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### **Guiding Principles**

1. **Safety-Focused**: Increase safety, promote healing, and foster empowerment through services for victims and their children

2. Victim-Centered: Provide victim-centered services that promote victim autonomy

3. **Culturally Relevant**: Commitment to the utilization of culturally competent services approaches that are measurable and behavior based

4. **Community-Engagement**: Engage all communities through outreach and community education

5. Survivor-Driven: Shape services to clients by asking them what they need

6. **Transformative** (willing to change): Evaluate and adjust services by including survivor input and evidence-based best practices

7. **Relationship-Based**: Maintain close working relationships among all collaborators/agencies (law enforcement, prosecution, community- based domestic violence programs, shelters and other social services)

8. **Prevention-Oriented**: Integrate primary, secondary and tertiary prevention approaches into all initiatives, programs, and projects

9. Kind-Hearted: Develop a Family Justice Center community that values, affirms, recognizes and supports staff, volunteers, and clients and understands how to meet the needs of trauma survivors and their children

10. Empowered: Offer survivors a place to belong even after crisis intervention services are no longer necessary

11. **Offender Accountability Focused**: Increase offender accountability through evidence based prosecution strategies



#### 18<sup>th</sup> Annual International Family Justice Center Conference



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Worthington Renaissance - Fort Worth, Texas

Pre-Conference April 23, 2018 Conference April 24-26, 2018



For more information or to register visit our website: https://www.familyjusticecenter.org



#### Who is on the Call? Tell us Your Name, Center and City





## It's time to update the manual!

Each month we're discussing a chapter together.







#### Chapter Five: Partnerships in Family Justice/Multi-Agency Centers



"The process of bringing together a broad cross-section of supporters to address family violence in any community is partly political, partly social change, and most clearly a process of recruiting allies who share the common goal of healthy, non-violent families"

- Gael Strack and Casey Gwinn, Dream Big, Start Small



### Why Partnerships Matter

- They increase the likelihood of achieving your common goal.
- They create learning opportunities.
- They create a more efficient and effective services.
- Strong partnerships
  produce HOPE!



Guilford County Family Justice Center Staff and Partners working together to develop a strangulation protocol at the Advanced Course on Strangulation Prevention, February 2017.



### Why Partnerships Matter

 A trauma-informed framework begins with the relationships and partnerships between service providers.

#### **Collaboration and Mutuality**

There is true partnering and leveling of power differences... among organizational staff from direct care staff to administrators. Healing happens in relationships and in meaningful sharing of power and decision making. The organization recognizes that everyone has a role to play in a trauma-informed approach.

-Guiding Principles of Trauma-Informed Care, SAMHSA, 2014



### The Challenge:

Collaboration usually requires a change in "how we do things" which can be uncomfortable and scary.

This is where conflict begins to arise.



"That's the international symbol for 'Don't Rock The Boat'."





# Communication is key and relationships matter.



## What have you done to negotiate conflict with partners?

- Do you have a process for conflict resolution?
- How do your partnership agreements help when conflict arises?



## How do your partners and staff build relationships and bond?

- Formal activities?
- Informal activities?





## How often do you hold meetings with onsite partners and staff?

- What are the issues discussed?
- What else to you do to foster communication outside of meetings?



# Do you conduct regular partnership surveys?

- How often?
- What questions do you ask?
- What do you do with the feedback?





What are ways you promote shared decision making and leveling of power differences in partnerships?

- Is this something integrated into policies, procedures and partnership agreements?
- What informal ways do you promote this in your Center?



#### Final Thoughts or Comments

- Any challenges or successes you've had?
- Words of wisdom to share?



What is ONE thing you heard on today's call that you're going to implement in your Center?



## **Thank You!**

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