

Welcome!

While waiting for the presentation to begin, please read the following reminders:

- The presentation will begin promptly at 9 a.m. Pacific Time
- If you are experiencing technical difficulties, email brenda@nfjca.org
- To LISTEN to the presentation on your phone, dial **916-233-3088**, access code **297-482-258** or listen on your computer speakers 
- Attendees will be muted throughout the presentation
- To send questions to the presenter during presentation:
 - Click on "Questions" in the toolbar (top right corner)
 - Type your comments & send to presenter
- There will be a Q & A session at the end of the presentation.
- The presentation will be recorded & posted on www.familyjusticecenter.org
- Please complete the evaluation at the end of the presentation. We value your input.



***With special thanks to the Verizon
Foundation for sponsoring this webinar!***



Your host today:



Brenda Lugo
Director of Administrative Services
FJC Alliance

www.familyjusticecenter.org



The FJC Alliance Team



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2010 International Family Justice Center Conference

April 27-29 2010 in San Antonio, TX



The three-day conference will include discussions on issues related to the handling of domestic violence, child abuse, sexual assault, and elder abuse cases in the context of the Family Justice Center model. The conference faculty includes nationally & internationally recognized subject matter experts, advocates, and survivors. During the conference participants will have the opportunity to meet with survivors and professionals who currently work in Family Justice Centers in the United States and internationally.

Please visit our website at www.FamilyJusticeCenter.org to view the agenda and register for our 2010 International Family Justice Center Conference



Webinar Recording and PowerPoint Presentation Download Reminders

This webinar presentation is being recorded and will be posted on our website by the end of today's business day. We would like to remind you that in order to download webinar files and other materials from our Resource Library on our website, FJC Alliance Membership is required- it's free, quick, and easy to do. Members can log in to access members-only information.

Please note that registering for today's live webinar training does not sign you up as a member of the FJC Alliance. If you wish to become a member and obtain login credentials, please visit our website at www.FamilyJusticeCenter.org and click on “**Get Involved**” → “**Become a Member**”. Please allow 24 hours for your application to be reviewed. Once your membership application is approved, you will be notified via email.



Your presenter today:



Bob Bales
Sr. Learning Specialist
Appriss, Inc.



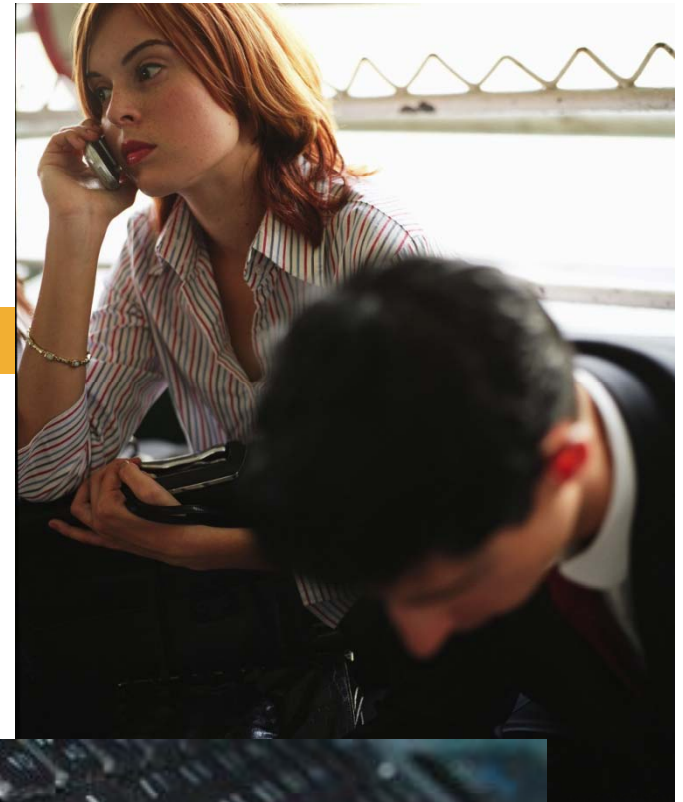


Law enforcement officials, victim advocates and crime victims alike offer high marks for the nation's leading automated victim notification solution. Known in most communities as VINE® (Victim Information and Notification Everyday), the service allows crime victims to learn the custody or court status of an offender, 24 hours a day, seven days a week — by telephone, e-mail, or the Internet.



What is VINE?

VINE is a service through which victims of crime can use the telephone or Internet to search for information regarding their offender's custody status and register to receive telephone and email notification whenever that status changes.



- In 1993, Mary was shot to death by a former boyfriend, who had previously stalked and raped her.
- Community outrage over the crime led to the creation of the system that is today known as VINE.



Crime Victims' Ten Core Rights

1. To be treated with dignity and respect.
2. To notification and information.
3. To be present.
4. To be heard.
5. To reasonable protection.
6. To restitution.
7. To information and referral.
8. To apply for victim compensation (in violent crime cases).
9. To speedy proceedings.
10. To special rights and protections.

Edmunds, Christine and Seymour, Anne. (2006) "Victims' Rights" chapter. National Victim Assistance Academy Text, Washington, DC: Office for Victims of Crime, U.S. Department of Justice.



VINE is:

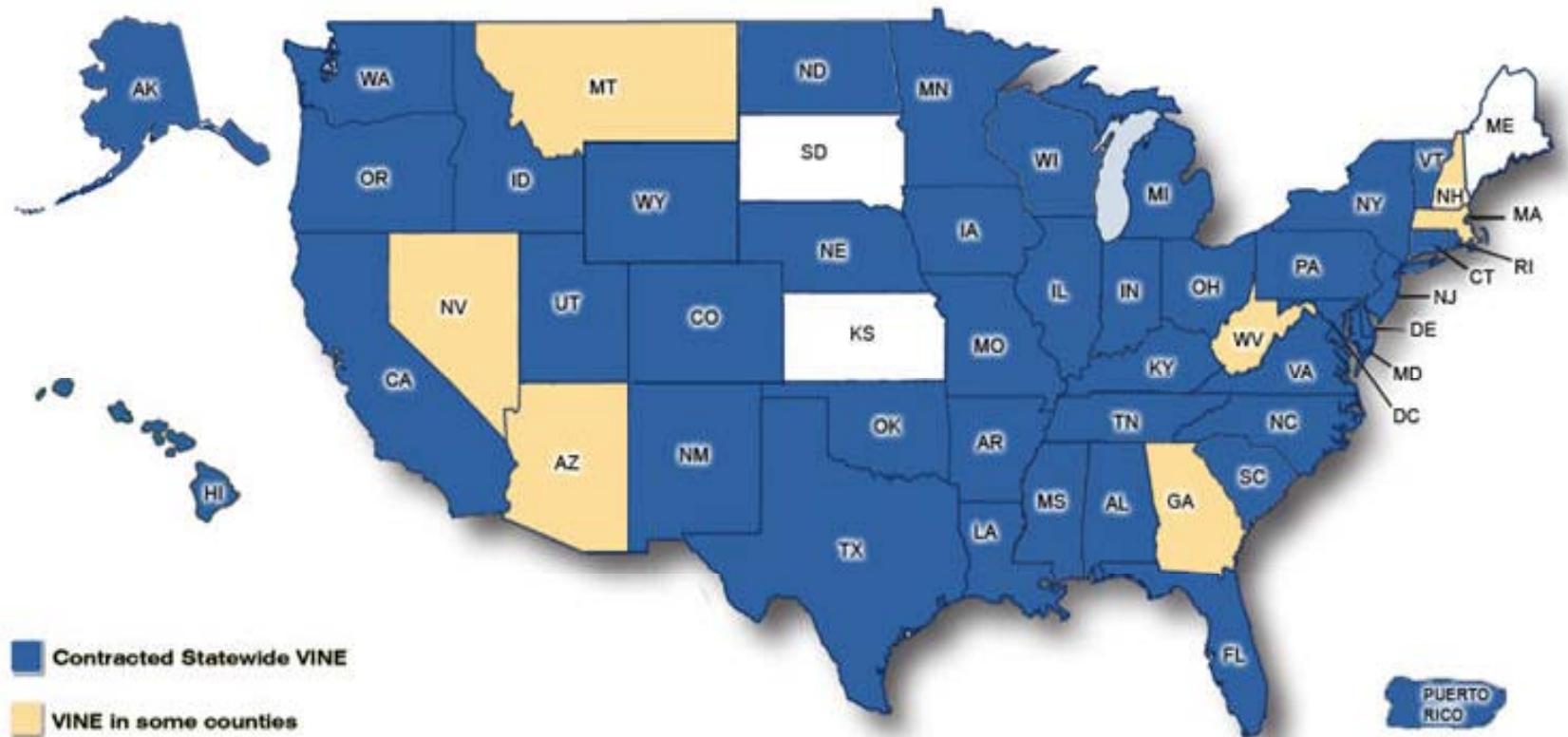
24X7X365

**In multiple
languages**

- ✓ **Aailable**
- ✓ **Anonymous/Confidential**
- ✓ **Accessible**
- ✓ **Free**
- ✓ **Monitored**



Where is VINE?



VINE is currently in 47 states and 40 DOCs



2009 Statistics



New Registrations:
1,161,717

Offenders currently monitored:
2,034,003

Total delivered notifications:
539,424 Phone notifications
879,667 Email



Just The Facts!



- Data is collected every 15 minutes.
- Calls for notification are made every 30 minutes until answered, then every 2 hours until confirmed.
- This happens for 24-48 hours.
- Notification calls are made until confirmation is completed when the correct PIN code is entered.



How does VINE work?

Booking

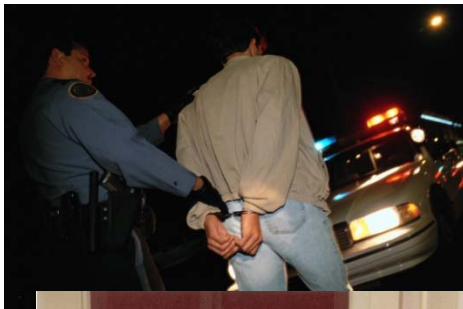
Awareness

Access

Registration

Event

Notification



The process begins:

- The offender is booked into jail
- The VINE service receives data
- The offender info is stored in a secure communication center



How does VINE work?

Booking

Awareness

Access

Registration

Event

Notification



Victims learn about VINE from:

- Victim Advocates
- Law Enforcement
- The Media
- Public Education Campaigns



How does VINE work?

Booking

Awareness

Access

Registration

Event

Notification



Victims access VINE:

- Lookup Information
- Via Telephone
- Via the Internet
- Via live VINE Operators



How does VINE work?

Booking

Awareness

Access

Registration

Event

Notification



Victims register to be notified by:

- Telephone
- Email
- TTY
- Text (SMS)
- Letter



How does VINE work?

Booking

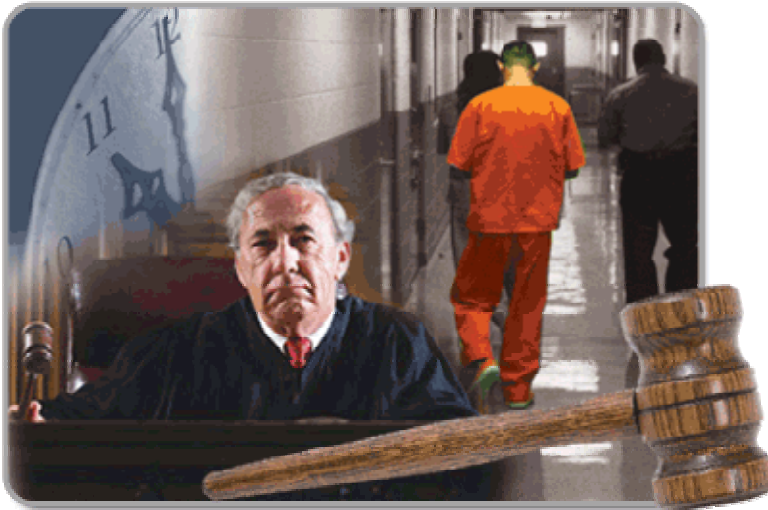
Awareness

Access

Registration

Event

Notification



A change in the offender's custody status occurs, triggering notification.



How does VINE work?

Booking

Awareness

Access

Registration

Event

Notification



Notification Occurs:

- 24/7/365
- Telephone, Text (SMS), TTY, Email or Letter
- Receipt of telephone messages confirmed with personal PIN



Accessing VINE

**State or Agency
Toll-free VINE number**



Inbound



Outbound

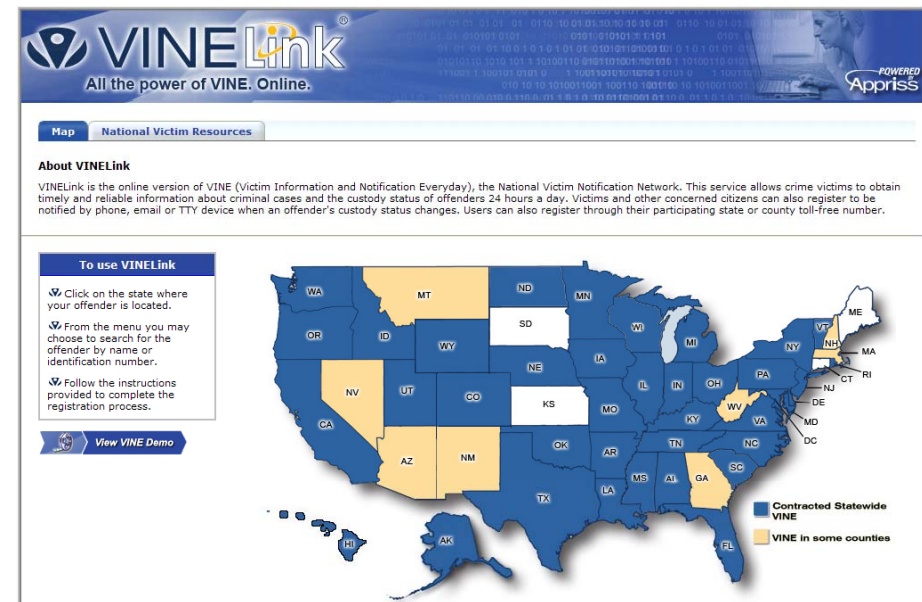


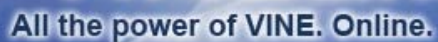
www.VINELink.com





- www.VINELink.com is a public, web-based extension of the VINE service.
- With VINELink victims and others can register for notifications or look up inmate information online, anytime.





National Victim Resources

VINELink is the online version of VINE (Victim Information and Notification Everyday), the National Victim Notification Network. This service allows crime victims to obtain timely and reliable information about criminal cases and the custody status of offenders 24 hours a day. Victims and other concerned citizens can also register to be notified by phone, email or TTY device when an offender's custody status changes. Users can also register through their participating state or county toll-free number.

Follow the instructions provided to complete the registration process.

Contracted Statewide VINE

VINE in some counties

- Contracted Statewide VINE
- VINE in some counties

Visit **VINELink**[®]
at www.VINELink.com





All the power of VINE. Online.

Home

Search & Register

Local Victim Resources

Map

Search & Register for



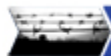
Offenders



Offenders with
Court Cases



Offenders on
Probation or Parole



Sex Offenders

Update Registration



Registered user click
here to change your
phone number & PIN.

AR_ARSTATE

VINE Service Number: (800) 510-0415

AR_ARSTATE Resources

TTY: 1-866-847-1298

Arkansas State Additional Resources

Welcome to the Arkansas VINELink homepage. VINELink is an online resource that allows you to search for information regarding an offender, case, or probationer/parolee. It is provided as a compliment to the existing VINE service in your area. This site as well as the VINE service is provided to you by the state of Arkansas in an effort to help keep the public safe and informed. You'll also notice that we have provided a list of various victim resource services that are available to you in the state of Arkansas. We encourage you to use these resources.

Web Site: <http://www.acic.org>

Arkansas Department of Correction

Web Site: <http://www.adc.arkansas.gov/>

Begin your search by selecting *Offenders* from the Search & register box or by clicking on the Search & Register tab.



Home Search & Register Local Victim Resources Map

Offender VINE Courts Probation/Parole Sex Offender Protective Order

AR_ARSTATE
VINE Service Number : (800) 510-0415

Select the Facility that you would like to search.

☒ All Facilities
☐ Department of Corrections
☐ Choose Facility

Enter the Offender ID or Offender's First and Last Name.

*Offender ID:

- or -

*Last Name:

*First Name:
 Note that the first name can be a partial search, entering "JO" will match "JOHN", "JOE" etc.

*Indicates Required Field

Enter the following information if known.

Date of Birth:
 mm/dd/yyyy (4-digit year is required)

- or -

Age Range:

SEARCH

To search for an offender you must enter either the Offender ID or the offender's name.

If you know the offender's date of birth or age range you may enter it to narrow the returned results.



Review the list of returned matches to your search.

For more information on an offender, or to register for notification when the offender's status changes click on the magnifying glass icon in the Register/Details column.

Home

Search & Register

Local Victim Resources

Map

Offender

VINE Courts

Probation/Parole

Sex Offender








AR_ARSTATE

VINE Service Number : (800) 510-0415

Search Results

We found the following 8 offender(s).

NOTE: Names in italic are alias names.

Register/ Details	Last Name	First Name	Date of Birth	Age	Cus	County	Facility
	WILSON	STEPHY ALLEN	11/19/1975	38	In-Custody	Union County Jail	Union County Jail
	WILSON	STEPHEN E	04/22/1975	39	In-Custody	Cameron Jail	Arkansas Department of Correction
	WILSON	STEPHEN ROY	11/19/1975	38	In-Custody	Benton County Jail	Arkansas Department of Correction
	WILSON	STEPHEN	04/22/1975	38	In-Custody	Yell County Jail #2	Yell County Jail #2
	WILSON	STEPHEN ELAINE	11/19/1975	38	In-Custody	Garland County Jail	Garland County Jail
	WILSON	STEPHEN WAYNE	07/26/1988	40	In-Custody	Benton County Jail	Arkansas Department of Correction
	WILSON	STEPHEN WAYNE	07/26/1988	40	In-Custody	Unknown	Washington County Jail
	WILSON	STEPHEN	11/19/1975	38	In-Custody	North East Arkansas Community Correction Center	Arkansas Department of Correction

For more information on an offender, or to register for notification when the offender's status changes click on the magnifying glass icon in the Register/Details column.



Home Search & Register Local Victim Resources

Offender VINE Courts Probation/Parole

AR_ARSTATE
VINE Service Number : (800) 510-0415

[Return to Search Results](#)

Offender Details

Offender Record

Offender ID:	000000
Offender Name:	000000 000000
Date of Birth:	00/00/0000
Age:	00
Custody Status:	00-000000
Location of Offender:	0000 0000 000000 0000
Race:	0000
Gender:	0000

Select how you would like to be notified

☐ Phone

☐ Email

☐ TTY (Teletypewriter)

CONTINUE


Review the Offender Details to verify that you have selected the correct offender.

To register for notification when this offender's custody status changes, select the method of notification that you prefer.

Click CONTINUE to enter your contact information.



**Enter the contact information
for the method of notification
that you selected.**

**To enter multiple phone
numbers or email addresses
click on the .**

**Click the REGISTER
button to complete
your registration.**

Home Search & Register Local Victim Resources Map

Offender VINE Courts

AR_ARSTATE

VINE Service Number : (800) 510-0415

Register for Notification

Do not depend only on the VINE service, or any other single program, for your protection. If you believe the offender has already been released, please call your local law enforcement agency. If you have

Phone Notification

When the custody status of your offender changes, VINE will call the phone number you specify and you will hear a recorded alert message. We will continue to call at a pre-determined frequency until you enter your four-digit Personal Identification Number.

Phone Number

Language

4 Digit Pin

English



Email Notification

When the custody status of your offender changes, VINE will send a notification email message to the address you specify. You will receive only one message, which will include instructions on how to proceed. Please add the following email address to your email address book or white-list to prevent VINE email notifications from being blocked by a spam filter: vine@globalnotifications.com

Email

Language

English

REGISTER





A confirmation screen will appear to notify you of successful registration.






VINELink® Quick Reference Guide

- The VINELink Quick Reference Guide gives step-by-step instructions on using VINELink.
- A copy of this guide is available in a downloadable PDF format on the VINELink site.

VINE®
Victim Information & Notification Everyday

www.vinelink.com


The general public can register with VINE to receive custody status updates on offenders and court case changes by visiting VINELink at www.vinelink.com.



Appriss Inc.
10401 Linn Station Road
Suite 200
Louisville, KY 40223

Phone: 1-866-Appriss
Fax: 502-581-1825
www.appriss.com

VINELink® Quick Reference Guide

- 1 Go to www.vinelink.com**
- 2 Click on your state**

- 3 Click the "Search" tab**
You can search for offender or court case information by entering the offender name or identification number.
 - Click the "Search" button
 - Click on the magnifying glass icon next to the offender for details and the option to register for notification

Offender Name	First Name	Date of Birth	Age	Custody Status	Facility/Inmate ID	Reporting Agency
SHIT						
- 4 Register for notification**
Select the method of notification then click continue.
 - Enter a phone number and/or e-mail address where you want to be reached
 - Create and enter a four-digit Personal Identification Number (PIN) that will be used to stop notification calls
 - Click the plus sign to register additional phone numbers or e-mail addresses

Phone Notification

Phone Number	Language	4 Digit Pin
<input type="text"/>	English	<input type="text"/>
<input type="text"/>	English	<input type="text"/>
<input type="text"/>	English	<input type="text"/>
- 5 Click "Register" - Registration Complete!**
Congratulations! You are now registered to receive notification when an offender's custody status or court event changes.



Who benefits from using VINE?

Victims

- Safety
- Peace of Mind
- Planning
- Information
- Knowledge
- Empowerment
- Involved

Criminal Justice

- Safety
- Information
- Investigation
- Tracking
- Good PR
- Staffing

Service Providers

- Safety
- Information
- Knowledge
- Time savings

Public

- Safety
 - Information
- Who?
- Family
 - Friends
 - Neighbors
 - Businesses



For More Information

- If you have additional questions, need more information or would like promotional materials, please write to:

VINEInfo@appriss.com





"Local Services, Global Reach"

Questions?

Please submit your questions via your question feature on your toolbar.

*Thank you for joining today's
presentation*



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